

WOOLLACOTT GEARS LIMITED

QUALITY POLICY

To communicate our strategic goals and commitment to continual improvement the quality policy statement is documented in the company quality manual and reviewed annually by senior management to ensure that it remains applicable. The current policy is documented below. It is also communicated to the work force via the works notice board and at initial induction.

**Woollacott Gears Limited through the application of :-
BS EN ISO 9001 : 2015 are committed to ensure
conformance to applicable statutory and regulatory
requirements and to continually improve its quality system.
Its main objectives being to improve efficiency and
profitability by continually reducing non conforming
product and reducing lead times so as to satisfy increasing
market demands for quality and to address the future
expectations and needs of our customers.
To achieve this, Performance targets have been set for
2020 as follows:-**

97% of deliveries to be on time (Monthly).

97% of deliveries to be on time (Yearly).

A maximum of 4 Customer complaints for the year.

Signed

Director

This policy is documented separately in both Woollacott and Flexaulic Quality Manuals